

S.W. SUN CONTROL PRODUCTS RETAIL WARRANTY

NOTE: S.W. SUN CONTROL PRODUCTS (SWSC) INTENDS FOR IT'S WARRANTY TO PROTECT IT'S CUSTOMERS FROM ANY DEFECT OR WORKMANSHIP ISSUES RELATING TO THE REGULAR, INTENDED USE OF OUR PRODUCTS.

SWSC FIXED SCREENS AND ROLLER SHADES MAY BE DAMAGED IN WINDY CONDITIONS. AS SUCH SWSC ADVISES THAT ANY ROLLER SHADE OR RETRACTABLE PRODUCT BE RETRACTED OR ROLLED UP IN WINDY CONDITIONS FOR THE PROTECTION OF THE PRODUCT AND THE OWNER'S PROPERTY.

FIXED WINDOW SCREENS ARE DESIGNED TO WITHSTAND MOST NORMAL WEATHER CONDITIONS, HOWEVER SWSC CANNOT PREDICT OR CONTROL WEATHER CONDITIONS AND FOR THIS REASON, THIS WARRANTY DOES NOT COVER ANY WEATHER RELATED FAILURE OF OUR PRODUCTS.

ROLLER SHADE COMPONENT WARRANTY: SWSC WARRANTS OUR INSTALLED PRODUCTS AND PARTS TO THE ORIGINAL PURCHASER FOR A PERIOD OF FIVE (5) YEARS FROM THE DATE OF INSTALLATION. LABOR EXCLUDED AFTER TWO (2) YEARS.

ROLLER SHADE FABRIC WARRANTY: SWSC WARRANTS ALL PHIFER EXTERIOR SHADE FABRICS FOR A PERIOD OF TEN (10) YEARS FROM THE DATE OF INSTALLATION, PER PHIFER 'S MANUFACTURERS WARRANTY. ALL OTHER INSTALLED FABRICS WILL BE COVERED PER THEIR MANUFACTURERS WARRANTIES. LABOR EXCLUDED AFTER TWO (2) YEARS.

SOMFY ELECTRONICS WARRANTY: SWSC WARRANTS ALL SOMFY ELECTRONICS FOR A PERIOD OF FIVE (5) YEARS FROM THE DATE OF INSTALLATION, PER SOMFY 'S MANUFACTURERS WARRANTY. THIS WARRANTY EXCLUDES REPLACEMENT OF BATTERIES. THIS WARRANTY EXCLUDES PROGRAMMING OF ANY REMOTES OR OTHER CONTROLS AFTER 90 DAYS. LABOR EXCLUDED AFTER TWO (2) YEARS.

FIXED SCREEN WARRANTY: SWSC WARRANTS ALL FIXED SCREENS FOR A PERIOD OF FIVE (5) YEARS FROM DATE OF INSTALLATION. SEE ROLLER SHADE FABRIC WARRANTY FOR FABRIC WARRANTY INFORMATION. LABOR EXCLUDED AFTER TWO (2) YEARS.

LABOR WARRANTY: SWSC WARRANTS THE LABOR OF OUR INSTALLED PRODUCTS FOR A TWO (2) YEAR PERIOD. LABOR CHARGES AFTER TWO YEARS WILL APPLY AS FOLLOWS: THIRD YEAR MINIMUM \$25 CHARGE; FOURTH YEAR MINIMUM \$50; FIFTH YEAR MINIMUM \$75. AFTER FIVE YEARS A MINIMUM \$90 LABOR CHARGE APPLIES. THE MINIMUM LABOR CHARGE COVERS A TRIP FEE AND 30 MINUTES ON SITE. LABOR CHARGES SUBJECT TO CHANGE AT ANY TIME.

EXCEPTIONS & LIMITATIONS:

ALL PRODUCTS COVERED MUST BE INSTALLED BY SWSC, AND BE USED AS ORIGINALLY INTENDED.

- THE INSTALLATION CANNOT BE CHANGED OR MODIFIED IN ANY WAY BY ANY INDIVIDUALS OTHER THAN SWSC
- ANY PARTS DAMAGED DUE TO WEATHER CONDITIONS WILL NOT BE COVERED, THIS INCLUDES DAMAGE TO CABLE OR TRACK GUIDE SYSTEMS ON ROLLER SHADES, WEARING OF EYELETS AND BENDING OF BOTTOM RAILS.
 - WE RESERVE THE RIGHT TO NOT SERVICE ANY WEATHER RELATED ISSUES AFTER 24 MONTHS.
 - WE RESERVE THE RIGHT NOT TO SERVICE ISSUES RELATED TO FLAWS IN THE EXISTING INSTALLATION SURFACE OR STRUCTURAL DEFECTS NOT RELATED TO SW SUN CONTROL PRODUCTS.
- MOTORIZED PRODUCTS MAY BE INSTALLED WITH OPTIONAL SUN AND/OR WIND SENSORS, THESE DEVICES ARE INTENDED TO BE A CONVENIENCE ONLY, AND DO NOT CHANGE THE TERMS OF THE WARRANTY IN ANY WAY.
- ALL PRODUCTS WARRANTIES ARE NON-TRANSFERABLE.
- ANY DAMAGE DUE TO HOMEOWNER NEGLIGENCE WILL NOT BE COVERED. SEE BELOW, "CUSTOMER RESPONSIBILITY".

CUSTOMER RESPONSIBILITY:

ROLLER SHADE PRODUCTS AND WINDOW SCREENS GENERALLY REQUIRE VERY LITTLE MAINTENANCE OR CARE, WITH THE EXCEPTION OF RETRACTING OR ROLLING UP ANY MOVING PARTS DURING WINDY CONDITIONS.

THE CUSTOMER IS RESPONSIBLE FOR ANY REQUIRED ACTIONS TO ENSURE THE CONTINUED FUNCTION AND QUALITY OF THEIR PRODUCTS. THIS INCLUDES RECOGNIZING ANY ISSUES WHICH MAY CAUSE DAMAGE TO THE PRODUCT OR THE CUSTOMER'S PROPERTY AND NOTIFYING SWSC AS SOON AS POSSIBLE.

THE CUSTOMER IS RESPONSIBLE FOR NOTIFYING SWSC OF ANY SPECIAL NEEDS THEY MAY HAVE PRIOR TO INSTALLATION, INCLUDING ISSUES OF ACCESSIBILITY, SCHEDULING, REQUIRED PERMITS AND COMMUNITY ASSOCIATION APPROVAL.

ALL SPECIAL NEEDS, CONDITIONS AND TERMS MUST BE STATED CLEARLY ON THE CONTRACT BEFORE SIGNING.